



**INDIAN INSTITUTE OF TECHNOLOGY GOA**  
At GEC Campus, Farmagudi, Ponda - 403401

**TENDER FOR**  
**“PROVIDING HOUSE KEEPING SERVICES AT IIT GOA”**

**NIT: C& EMD/HOUSE KEEPING/ IITGOA/2019/007 Dtd.06.09.2019**

**VOLUME – I**

**TECHNICAL BID**

**Last Date for Submission : 15:00 Hrs on 20.09.2019**

**Date & Time of Opening : 15:30 Hrs on 20.09.2019**

**NOTICE INVITING TENDER**

**INDIAN INSTITUTE OF TECHNOLOGY GOA**  
**At GEC Campus, Farmagudi, Ponda - 403401**

Sealed tenders are invited under **Two cover system**, from the Contractors who satisfy the eligibility conditions for the following work:

Name of the work	EMD	Bank Guarantee	Sale period	Last date of receipt of tender documents
		(5% of contract)		
Tender for "Providing Housekeeping services IIT Goa". Estimated cost: Rs. 89.36 lakhs per annum	Rs.1,78,720.00	Rs.4,46,800.00	06.09.2019 to 20.09.2019	20.09.2019 up to 15:00 Hrs

**Pre-bid meeting schedule: 13.09.2019 at 11 AM at C & EMD Office, IIT Goa.**

**The Tenders forms and other conditions / details can be obtained from Institute website**

**<http://www.iitgoa.ac.in/announce.php?type=tenders>**

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## NOTICE INVITING TENDER

Indian Institute of Technology Goa hereinafter referred to as IIT Goa- invites Sealed/Tamper Proof Tenders in **two cover system** from specialized experienced contractors, who have carried out works of similar nature and magnitude in last five years in respect of following work.

**Name of work** : TENDER FOR HOUSEKEEPING SERVICES AT IIT GOA FOR THE YEAR 2019-20.

**Estimated cost of work** : Rs.89.36 Lakhs

**Earnest Money Deposit** : Rs. 1,78,720.00

**Bank Guarantee /SD (5% of contract value)** : Rs. 4,46,800.00

**Period of contract** : 12 Months

**Cost of Tender form** : Rs.1000/-

**Last date of submission** : 20.09.2019 up to 15:00 Hrs

**Place of submission** : Tender Box kept at IIT Goa

**Date of opening** : 20.09.2019 at 15:30 Hrs

**Validity period of tenders for acceptance** : 75 days from date of submission

You are requested to inspect the site and also to make the local enquiries before filling this tender so as to acquaint yourself/yourselves with local conditions etc.

The tender documents are to be submitted in tender box kept at IIT GOA. The bidder may also send the bid documents by Speed Post, addressed to “**C&EMD Office, Indian Institute of Technology Goa, at Goa College of Engineering Campus, Farmagudi, Ponda, Goa - 403401**”, so as to reach the Institute not later than **15:00 Hrs on 20.09.2019**. It is the responsibility of the tenderer to ensure that the tender should reach the C & EMD office before the scheduled time mentioned above. Tenders received / submitted after the stipulated time will be summarily rejected. The tenders (Technical Bid) will be opened **at 15.30 Hrs on 20.09.2019** at Indian Institute of Goa and interested tenderers may be present at the time of tender opening.

Tender must be accompanied by Earnest Money Deposit (EMD) by Demand Draft drawn in favour of "INDIAN INSTITUTE OF TECHNOLOGY GOA" from a nationalized or a scheduled bank payable at GOA. The EMD will be returned to unsuccessful tenderers within one month of technical bid opening or on expiry of the validity period whichever is later. The earnest money deposit of the successful tenderer will be treated as security deposit and will be kept as initial contract deposit for due execution of the contract. The security deposit/ EMD will not bear any interest.

The bid for the work shall remain valid for a period of 75 days from the date of opening of tender. The Institute shall without prejudice to any other right or remedy, be at liberty to forfeit the EMD / Security Deposit, if any tenderer/contractor:

- (i) withdraws his offer before the aforesaid validity period, ‘or’
- (ii) makes any modification in the terms and conditions of the tender, ‘or’
- (iii) fails to commence the work within prescribed time, ‘or’
- (iv) Abandons the work before its completion.

The IIT Goa reserves the right to reject any or all the tenders without assigning any reason thereof and it is not binding on IIT Goa to accept the lowest bid or any other bid.

## UNDERTAKING

**From:**

**To**

The Registrar  
Indian Institute of Technology Goa  
Farmagudi, Ponda – 403401

Dear Sir,

I/We the undersigned have carefully gone through and clearly understood all parts of the tender documents named “TENDER FOR PROVIDING HOUSEKEEPING SERVICES AT IIT GOA” including Notice to contractors, General instructions to tenderer, Tender Form, Articles of agreement, General conditions, any corrigendum thereof and Material specifications etc. of Indian Institute of Technology Goa.

I/We have also taken into consideration the nature and position of the site, the surroundings and the conditions under which the work will be carried out. I/We do hereby undertake to execute the whole or part of the work covered by the tender strictly in accordance with the above tender drawings & documents.

I/We enclose herewith Demand Draft No. \_\_\_\_\_ dated \_\_\_\_\_ drawn on \_\_\_\_\_ bank as EMD for a sum of Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_ only) in favour of "**Indian Institute of Technology Goa**" payable at Goa and in the event of your accepting my/our above tender, I/We agree to convert the earnest money deposit of Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_ only) as security deposit. I/We understand that

the EMD/Security deposit mentioned above shall not bear any interest. In the event of my/our tender being accepted, I/We agree to enter into a contract in the form annexed hereto with such alterations and additions thereto, as suggested by IIT Goa, as may be necessary to give effect to the acceptance of this tender and such contract shall contain and give full effect to the whole scheme and the drawings attached to the tender.

I/We understand that IIT Goa has the right to reject the work order without assigning any reasons and conditional tender of any sort will be summarily rejected. In case my/our tender is accepted, I/We agree to pay all the charges connected with the preparation, Stamping and execution of the contract agreement and I/We shall abide by the terms of contract and such other reasonable terms and conditions the Institute may fix from time to time depending on the circumstances.

Yours sincerely,

**(Tenderer's Signature with seal)**

Date:

Address:

Note: Strike whichever is not applicable

**SECTION-I**  
**GENERAL DIRECTIONS TO TENDERERS**

1. Tender document should be submitted in sealed tamper proof cover super-scribed with the name of the work i.e. **“TENDER FOR PROVIDING HOUSE KEEPING SERVICES AT INDIAN INSTITUTE OF TECHNOLOGY GOA FOR THE YEAR 2019-20”**. All pages of tender documents, conditions, corrigendum if any and drawings etc. shall bear the signature of the tenderer at the lower right-hand corner. The tender document should bear the full signature of the tenderer or if the tenderer is partnership firm, then tender should bear the full signature of all the partners or the signature of the person holding power of attorney on behalf of the such tenderer and in case the tenderer is a Pvt. Ltd. or Public Ltd., Co. by any competent/ authorized person duly authorized by an official not below the rank of Director or Chief Executive or the Board. Any corrigendum or addendum will also form the part of the tender document and will have to be submitted by the tenderer along with the tender document.
2. In case any clarification is required, the tenderer may send the same by email to [srconsultant@iitgoa.ac.in](mailto:srconsultant@iitgoa.ac.in) and [birendra@iitgoa.ac.in](mailto:birendra@iitgoa.ac.in). Clarification shall be entertained only till 13.09.2019. In any case, the tenderer will be responsible to bind himself to the terms & conditions, corrigendum (if any), and specifications of the tender document once submitted by him.
3. The Tenderers are required to submit two separate Bids i.e. – Technical bid and Price bid, as per prescribed proforma. The two Bids should be submitted in two separately sealed envelopes super scribed **“Technical Bid for House Keeping Services at IIT Goa”** and **“Financial Bid for House Keeping Services at IIT Goa”**. Both the above said sealed envelopes should be put in a third envelope sealed and super scribed **“Tender for Providing House Keeping Services at Indian Institute of Technology Goa for the year 2019 - 20”**.

The Technical bid envelop shall include the following documents.

- i. EMD – in the form of Demand Draft in favour of " Indian Institute of Technology Goa" payable at Goa
  - ii. Turnover for last 3 years duly certified by a Chartered Accountant
  - iii. Copy of labour license issued by CLC/RLC state/central for engagement of casual labour 40 nos. per day minimum for any daily work
  - iv. EPF & ESIC Registration with copies of payment challans of last 12 months
  - v. Technical bid document -Volume I with the signature of the tenderer at the lower right-hand corner in all pages
4. The second envelope containing "Financial bid" shall contain only the price bid as per the proforma.
    - a) The tenderer should quote his offer as item wise rate (manpower cost and material cost) at the appropriate place in Financial bid envelope. However lowest bidder shall be decided on the basis of total amount arrived. He should not quote his offer anywhere directly or indirectly in Technical Bid envelope. The tender shall be unconditional.
    - b) The Financial Bid Envelop will be opened only for those tenderers who have

qualified upon evaluation of their technical bids. The Financial Bids of those tenderers who have not qualified upon evaluation of technical bid will not be returned. Tenders submitted without EMD or which does not contain requisite documents, will be summarily rejected.

5. The tenderer should write the rates of all the items mentioned in the bill of quantities in figures as well as in words. The amount for each items and the total bid amount should be worked out. In case of arithmetic mistakes in calculations of amounts and total, the rates of individual items will be considered as final. In case of discrepancies between the rates written in words and rates written in figures, the rates written in words will be considered as final.
6. IIT Goa reserves the right to accept or reject the tender if the tenderer fails to submit the documents as per clause 3 of this section.
7. **Security Deposit/Bank Guarantee**

Successful tenderer shall have to deposit Initial Contract Deposit (ICD) of 5% of the contract amount in the form of bank guarantee within seven days of receipt of work order. The ICD so paid will from the part of security deposit to be kept during the course of execution of work and will be retained by IIT GOA until the completion of contract.
8. The Price bids shall be inclusive of all applicable taxes (Except GST), Octroi charges, incidental expenses and all other taxes and charges as may be applicable and are to be paid by the contractor for satisfactory completion of work and any claim for any extra payment on any such occasion shall not be entertained. It is explicitly made clear that even if the prices of material/labour goes up or for any reason the cost of the project work increases, the Institute shall not be liable to pay any additional sum to the contractor. All statutory payments of Govt. duties such as ESIC/EPF etc. have to be borne by the contractor.
9. Under no circumstances contractor will be entitled to claim enhanced rates for any item in this contract, other than the minimum wages as notified by state/central Government.
10. All the works are to be carried out as per relevant IS specification. The work is to be carried out as per requirements specified by IIT Goa. All work shall be measured according to the rules of Indian Standard without reference to any local custom unless otherwise specified.
11. Deductions on account of Income tax as applicable from time to time will be made from all bills whether running or final and certificate of deductions will be given to the contractor.
12. The entire work shall be carried out under the supervision of the staff/person employed/deputed by IIT Goa.
13. The contractor is required to give 2 sets of uniforms to all the housekeeping staff including supervisor.
14. The period of contract will be 1 year initially. The work order will be issued for one year

and after reviewing the performance of the contractor and the work, it may be extended further at the sole discretion of IIT Goa, subject to the satisfactory performance & mutual consent. The Rate/ Price quoted by the tenderer must be inclusive of all taxes (Except GST), duties and charges and shall be the same (including all other terms and conditions) till the completion of the Contract including the period of extension, if any.

## 15. Eligibility Criteria

### 1) Labour License

Labour license issued by CLC/RLC state/central for engagement of casual labours for a minimum of **40 nos.** per day (Qualifying works)

### 2) ESI & EPF

Tenderer should have E.P.F. & E.S.I.C. Registration and the firm shall submit copies of payment challans of last 12 months. (Qualifying works)

### 3) Possession of Valid PAN & GST Registration

The Contractor should have a valid Income Tax Registration Number / PAN /GST Registration and other statutory requirements as per Rules in force.

**[Mode of Proof: Copy of the PAN Card and GST Registration certificate to be produced]**

### 4) Experience

Should have carried out and completed similar works for a period of not less than 5 years.

**[Mode of Proof: Copy of agreement/ Work Order & completion certificate or any similar documentary proof]**

- i) at least 1 Work of similar nature costing 80% of estimated cost  
**OR**
- ii) at least 2 Works of similar nature costing 60% of the estimated cost  
**OR**
- iii) at least 3 Works of similar nature costing 40% of the estimated cost.

“Similar Service” means the bidder should have the experience of having entered a contract for housekeeping services with Government/Semi-Government/Public Sector/Private sector/ National level educational institute like IIT, IIM, NIT/ Universities/Banks/Public Limited companies.

### 5) Turnover

Tenderer should have average annual turnover of 50% of estimated cost during the last 03 years period.

**[Mode of Proof: Annual Accounts duly certified by Chartered Accountant /Income Tax Returns. It shall be IIT Goa’s prerogative to decide whether the document produced is valid evidence or not and to call for additional proof if required].**



**SECTION-II**  
**GENERAL CONDITIONS OF CONTRACT**

**A. TECHNICAL DETAILS**

**1. AREA TO BE COVERED**

<b>Sl No</b>	<b>Location</b>	<b>Approx. Area (sq.m)</b>
1	Administrative block	380
2	Mahalakshmi Bungalow	255
3	Mechanical Workshop	074
4	Electrical Lab	092
5	Academic block (GEC Mining building)	278
6	Boys Hostel & Girls Hostel including Dining hall	11640
7	Medical Centre	046
8	Faculty Cabin – IT Building (GEC)	092
9	Library – IT Building (GEC)	074
10	Store Room – IT Building (GEC)	037
11	Washrooms (2 Nos) – IT Building (GEC)	055
12	Staircase – IT Building (GEC)	018
13	Seminar Hall (Reading hall) – GEC Library	092
14	LH – 2 – GEC Library	092
15	P.G Block	074
16	New Academic block -A & B	1360
17	Library	255
18	Residential Apartments/ Guest House (092 each)	800
19	Director’s Residence	185
<b>Total Area (Approx.)</b>		<b>15899.00</b>

**2. SCOPE OF WORK : As specified in section-V**

**3. PERIOD OF CONTRACT : 12 Months**

**B. GENERAL CONDITIONS**

1. The contractor should not sub-contract fully or partly the tendered work to any other person/firm/organisation.
2. The tenderer must pay the minimum wages to their workers as per the central/state Government labour commission rules & regulation in force from time to time whichever is higher.
3. All the workers should be provided with uniform & Identity cards by the contractors.
4. The working timings to carry out various jobs shall be from 08:30 Hrs to 17:30 Hrs with one weekly off. In addition to the weekly off, another 03 holidays declared by Central Government of India will also be available for the workers (26<sup>th</sup> January, 15<sup>th</sup> August and 02<sup>nd</sup> October). No other holiday except these mentioned above will be offered to the workers during the contract period.

5. It will be the sole responsibility of the contractor/supervisor to supervise the work carried out by the workers.
6. Successful Tenderer / bidder will be solely responsible for all statutory requirements and liabilities under various labour laws including workmen's compensation Act, Industrial disputes Act, Minimum wages Act, payment of Bonus Act, Factories Act, Contract Labour Act etc.
7. The various records maintained under various labour legislations, should be maintained and should be made available for scrutiny as and when required by the Institute or by any other Statutory Authorities.
8. The successful tenderer should keep the muster roll and the same must be verified every day by the Supervisor & counter-signed by Institute authorities.
9. The Institute reserves the right to terminate the contract without advance termination notice of three months for noncompliance/violation/contravention of any of the provisions of labour laws, non-implementation of court orders or orders from labour law authorities received from time to time.
10. The contractor shall be solely responsible for damages to Institute property and for any injury or loss caused to his/ her workmen. He/ She shall obtain necessary insurance from approved Insurance Company and IIT GOA shall have no responsibilities/liabilities in this respect. The contractor shall indemnify IIT GOA in respect of all expenses/loses arising out of damages to Institute property and due to any injury or loss caused to his workmen
11. In the event of failure to carry out the work assigned under the contract to the satisfaction of IIT GOA, IIT GOA reserves the right to get the work done through alternative sources at the risk & cost of the contractor.
12. All safety & security rules, regulations and practices prevalent in the Institute should be strictly followed by the contractor and contract labourers.
13. The contractor should abide by the rules, regulations, bylaws, Statutes etc. made applicable by the Govt. /Semi-Government and other local authorities for execution of the tendered job.
14. The successful Tenderer shall be solely responsible for the damage to the Institute property due to negligence of the agency and cost of all such damages will be recovered from the amount payable to the agency.
15. The successful Tenderer shall indemnify against any actions, awards, and proceedings, claims and demands that may be made against it due to any act, negligence, and default etc. made by the contractor or its workers. The successful tenderer shall comply with labour license norms of/ with the Regional Labour Commissioner, Goa, w.r.t. the provision of service to IIT GOA within one month of actual commencement of service.
16. If a contractor wishes to terminate the contract before the expiry, due to any reason, then the contractor should give three months written notice to the Institute. After such termination, the security deposit amount will not be refunded to the contractor.
17. The contractor should provide services with branded sanitary consumables as listed below. The quantities are only indicative and the minimum required. Depending on the usage and consumption the actual quantity may be more than the specified one. The contractor has to procure and use material as per actual requirement (ensuring the minimum specified) and no extra amount shall be paid by institution if more than the above are consumed. Institute

will not be responsible for any increase in the rates or tax on items.

Sl. No.	Materials Required per Month	Minimum required qty
1	Scented Phenol Concentrated / Germ free	80 Ltrs
2	Soap Oil / All clean	40 Ltrs
3	Harpic Liquid Toilet cleaner	40 Ltrs
4	Coconut brooms	20 Nos.
5	Grass Brooms	20 Nos.
6	PVC Wiper	12 Nos.
7	Bleaching Powder ISI	4 Kgs
8	Mop with stick	12 Nos.
9	Toilet brush (EWC)	10 Nos.
10	Acid - floor cleaning	10 Ltrs
11	Vim bar (100g)	20 Nos.
12	Urinal cubes (1 pkt 10 Nos)	20 Pkts
13	Naphthalene balls white (Big)	4 Kgs
14	Colin Mirror Cleaner (500 ml)	10 Ltrs
15	Air Freshener (Flora, Odonil)	40 Nos.
16	Room freshener	6 Nos.
17	Lysol (500 ml)	12 Bottles
18	Dettol	4 Ltrs
19	Scotch Brite	20 Nos.
20	Plastic garbage bag (200 ltr) (30' * 50')	100 Nos.
21	Plastic garbage bag (100 ltr) (30' * 40')	100 Nos.
22	Soap – Hammam/ Medimix (Small)	20 Nos.
23	Hand wash	12 Nos.
24	Waste cloths (Standard Size)	40 Nos.
25	Mosquito Repellent spray ( Hit/Mortein) 250 ml	4 Nos.
26	Drainex cleaner ( Kivi)	20 Pkts
27	Grass Oil (500 ml)	2 Bottles

18. The tenderer should arrange cleaning equipment and tools in sufficient numbers at their own cost and they should keep them in good condition at site during the tenure of the contract under their supervision and at their own risk.
19. Contractor should provide minimum 39 Nos. per day housekeeping workers and 01 No. supervisor per day to carry out the work in the assigned area from time to time as per the scope of work as given in Section-V. Out of 39 workers a minimum of 18 Nos. of workers should be male members. In case of absentees, a sum of Rs.500.00 per day per person as compensation will be levied on contractor and the same will be recovered from each running account bill of the contractor.

20. The Institute or its representative may terminate the contract at its discretion, at any time, in case of unsatisfactory service and non-rectification of such deficiency, even after the communication from Office of the Registrar, IIT Goa or any other Competent Authority.
21. If there is any damage to any part of the building, road, kerbs, fence, water pipes, cables, drains, electric or telephone posts or wires, trees, grass land or any cultivated ground contiguous to the premises upon execution of tendered work by the contractors' labourers, the contractor shall make good the same at their own expense and in the event of their refusing or failing to do so, the damage shall be repaired at their expenses by the IIT GOA and such cost +25 % of such cost towards general supervision will be deducted from any sums, due to/which becomes due to the contractor.
22. The Contractor should engage the labourers aged between 18 and 50 years old. They should also provide proof of age if required for verification of Authorities. The persons engaged should be healthy and strong. No labour below the age of EIGHTEEN (18) shall be employed on the work.

**23. Injury to person**

The contractor shall be liable and indemnify IIT GOA against any liability, loss, claim or proceeding whatsoever arising under any statute or at common law in respect of personal injury to or the death of any person whomsoever arising out of and in the course of or caused by carrying out the works and the contractor should give the ESIC benefit to the worker as per the Act of the Employee's State Insurance Corporation.

24. IIT Goa, shall have right to deduct from the money due to the contractors any sum required or estimated to be required for making good the loss suffered by a worker or workers by reason of non-fulfilment of the conditions of the contract for the benefit of the workers, non-payment of wages or of deductions made from him or their wages which are not justified by their terms of the contract or non-observance of the regulations.
25. Under the provision of the Minimum Wages Act, 1948 and the minimum wages (central) rules, 1950 the contractor is bound to allow or cause to be allowed to the labourers directly employed in the works one day's rest for six days continuous work. The minimum rate wages shall include payment of such working day or rest. In the event of default by the contractor, IIT Goa shall have the right to deduct the sum or sums not paid on account of wages for weekly holiday to any labourers and pay the same to the persons entitled thereto from any money due to the contractor by the IIT Goa.
26. The contractor shall be primarily liable to all applicable statutory payments to be made under, and for the observance of the regulations without prejudice to the Institute's right to be indemnified from its contractor.
27. In case, Institute desires to have more number of housekeeping staff, the same is to be provided at the rates quoted in this tender as per the same terms & conditions.

**28. Termination of Contract**

The competent authority of IIT Goa accepting the tender may without prejudice to the right against the contractor in any delay or inferior workmanship or otherwise or to any claims for damage in respect of any breaches of contract and without prejudice to any rights or remedies under the provision of this contract or otherwise and whether the date of

completion has or has not elapsed by notice in writing, absolutely determines whether the contract can be terminated in any of the following cases:

- a. If the contractor has been given by Competent Authority of IIT Goa, a 7 day's notice to rectify, reconstruct or replace any defective work and in the opinion of Competent Authority, that the contractor will be unable to complete the work and secure completion of the work by the date of completion.
- b. If the contractor, being a company pass a resolution or the court shall make order that company shall be wound up or any instructions are received from Income Tax department or any Government Organization.
- c. If the contractor commits breach of any of the terms and conditions of the contract.
- d. If the contractor becomes insolvent, when the contractor has made himself liable for action under any of the cases aforesaid. The Registrar on behalf of IIT Goa shall take action as under:
  - i. To terminate or annul the contract and upon such termination or rescission, security deposit of the contractor shall be liable to be forfeited and shall be at disposal of IIT Goa.
  - ii. To carry out the balance work through another agency and recover the balance amount arising out of difference between the latter rate and former rate from the original selected tenderer, from any amount payable to him including Earnest Money, any bills payable, Security Deposit or any amount payable to him for any other work.
  - iii. To take possession, of any tools, plants, materials and stores in or upon the work or site thereof belonging to the contractor and procured by the contractor and intended to be used for execution of work and given due credit while setting account or given requisite notice to remove all such materials failing which shall take action to either remove them from the site of work at the contractor's expense or sell them by auction on account of contractor at his risk and cost.

#### **29. Settlement of Disputes**

Should any dispute arise between the Bidder and IIT Goa which cannot be resolved amicably through mutual negotiations, the same shall first be resolved through Arbitration, failing which in a Court of competent jurisdiction based in Goa irrespective of the locus of the dispute.

30. Conditional tender will be rejected without assigning any reason.

#### **31. Fire Precaution**

32. The contractor, his agents, representative, workmen etc. shall strictly observe the orders pertaining to fire precautions prevailing within the restricted areas.

33. The contractor should pay ESI and EPF contribution against the workers engaged by him and challans should be submitted along with the monthly bills for release of payment.

34. The indemnity bond and promissory note will be required to be submitted by the contractor for secured advance if any.

35. No mobilization advance will be given to the contractor.
36. If the contractor violates security rules and regulations of the Institute, a penalty of 0.50% of the work order amount will be recovered from their dues.
37. IIT Goa reserves its rights to divide the work among different agencies or not to execute any items in the schedule of work or to call any agency for negotiation without assigning any reason and without giving any reference to anybody and also to divide the work among two or more agencies.
38. No work will be sublet to any other agency and if found, the said agency will be black listed by intimating to the other organization.

I say and declare that I will carry out the work as per the conditions of contract attached to the said tender.

**SIGNATURE OF TENDERER NAME AND ADDRESS  
OF TENDERER RUBBER STAMP OF PROP. OR  
FIRM OR COMPANY**

**SECTION-III**  
**TERMS OF PAYMENT**

1. No advance payment against ensuring up-keeping bills will be made under any circumstances.
2. Monthly bill will be paid on the basis of number of labourers engaged and as per scope of work and amount of incomplete work will be deducted from the total monthly bill as specified in section-VI, Details of Penalties.
3. The Institute if requires to increase the no. of workers, then the payment will be made by the institute in the same terms & condition.
4. The contractor shall submit bills in respect of the services rendered by him on calendar month basis with daily & monthly report in the prepared format duly signed by the respective department representative along with copies of salary paid Register, Attendance Sheet and E.P.F., ESIC and any other Tax (if applicable) amount paid bank challans.
4. Contractor should deposit the ESIC, Employee Provident fund contribution & any other tax (if applicable) to the concerned office separately for those workers engaged in IIT Goa site and the said statement should be submitted along with bill to Institute.
5. The total security deposit equivalent to 5% of the contract value will be deducted from running bill. The amount shall be refunded on completion of the contract after adjusting all dues.
6. Income Tax will be recovered at the prevailing rates from the bills payable to the contractor.
7. Wages of labourers shall be paid by A/c payee cheques through bank and necessary bank statement & photocopy of pay slip of each labourer shall be produced to Institute along with bill if required by IIT Goa.
8. Water & Electricity will be provided free of cost by the Institute.
9. In the event of any dispute over this contract, Registrar, IIT Goa's decision shall be final and binding.

**SIGNATURE OF TENDERER NAME AND ADDRESS  
OF TENDERER RUBBER STAMP OF PROP. OR  
FIRM OR COMPANY**

**SECTION-IV**  
**Special Conditions for Labour Contract**

- 1 The contractor shall follow the rules and regulations of the Contract Labour (Regulation & Abolition) Act 1970 and rules 1971.
- 2 The Contractor shall provide EPF & ESIC facility to the labourers as provided in the Act.
- 3 The Contractor shall follow the minimum wages Act of the Central Govt. Contractor is required to make payment to their workers whenever the minimum wage increases as per the state & central Govt. notification. Institute will pay the same after getting your letter with proof of document & notification. (The minimum wages should be higher of either Central/State Government.)
- 4 The Contractor shall disburse salary to the labourers on or before 7<sup>th</sup> of every month.
- 5 The wages shall be paid through online transfer or in the form of A/C payee cheque and disbursement details shall be submitted to IIT Goa.
- 6 Every month, the copy of the salary register shall be submitted before release of payment to the contractor.
- 7 The Contractor shall adopt all safety measures on site / office.
- 8 The Contractor shall provide all required tools to the labourer on the date of commencement of the contract.
- 9 As per Bonus Act 1965 & its amendment & the notification published in the Gazette of India, New Delhi on 27th Oct. 2007, contractor is required to make payment of bonus to the labourers.
- 10 Details of EPF contribution and ESIC contribution paid by the contractor in respect of his labourers are required to be submitted before the release of second RA bills and if the contractor fails to do so, recovery of the EPF and ESIC contribution will be done from their RA bill amount and will be credited to the EPF and ESIC accounts of the Labourers directly by the Institute.
- 11 IIT Goa reserves its rights to entertain complaints of labourers, to investigate into the matters and if labourer's claims are found to be Correct, the said amount will be adjusted through RA Bills / Security Deposit of the contractor and to release the said payment to the labourer.

**SIGNATURE OF TENDERER NAME AND ADDRESS  
OF TENDERER RUBBER STAMP OF PROP. OR  
FIRM OR COMPANY**



**SECTION-V**  
**SCOPE OF WORK**

**DAILY CLEANING**

1. Sweeping of front road entrance, removal of paper, plastics, from the area between the wings and around the hostels & removal of mud, silt, all types of waste material and unwanted material from the location & its disposal at given location before 09:00 a.m. every day.
2. Sweeping and mopping of floors with floor cleaner & disinfectant (dilution of material as prescribed on packing) as per the locations detailed at Section – II.
3. Collection & segregation of waste (biodegradable, recyclable and other material) from all dustbins in veranda/corridors, offices, lounges, etc twice a day (morning in between 8:30 a.m. to 9:30 a.m. & afternoon 2 p.m. to 4 p.m.) and storage or disposal at given location as per direction of Institute representative.
4. Sweeping, mopping with floor cleaner & disinfectant and removal of mud, silt, all type of waste & unwanted material from all staircases, verandas & Corridor floor once a day.
5. Cleaning of all Toilet blocks floor, dado, glasses, door panel, window panels, mirror and plumbing fixtures, Urinals, Washbasin and W.C. pans **two times a day (in the morning before 9 a.m., and during evening between 4-5 p.m.)** with toilet cleaner as per time schedule.
6. Cleaning and removal of chock-up of toilets, Nahani trap, W.C., Urinals, washbasin, drainage lines, chambers and main chamber. No water-logging should be there in the toilet areas. Clear draining of water and excreta/urine is to be maintained. Drainage systems are to be kept operational and checked every day. In case of blockage clearing/ repair/ unblocking, should be done immediately. Removal of Drainage blocks/ Choke-up in sewage lines and manholes to be done on occurrence.
7. Cleaning of water cooler & its surrounding area twice a day with spiral in between 9 to 11 a.m. and 3 to 4 p.m.
8. Cleaning of chairs, tables & other furniture, office with clean wet, clean cloth.
9. Cleaning of all staircases & Veranda/Balcony railings with wet & dry floor duster.
10. Continuous dry mopping in all corridors & connected area.
11. Stop the entry of stray animals in the IIT Goa premises and cleaning of dust made by them on floor with disinfectant.
12. Shifting of mattress, furniture (chairs, table, cots, cupboard etc.) & collected unwanted materials inside the Hostel or anywhere in the campus as per as per direction of the Competent Authority of IIT Goa.
13. Cleaning of each and every room and bathroom every day in all hostels.

## **WEEKLY CLEANING:**

1. Hard cleaning of all toilets blocks floor, dado, glasses, door & window panels, mirror plumbing fixtures, W.C. pans, Urinals and Washbasin, piping, Hand rails and cobweb removal with required sanitary materials & High pressure cleaner, floor scrubbing & hand scrubbing machine (preferably every Saturday).
2. Unwanted material and solid waste collection from building surroundings up to the fence and disposal at given location.
3. Removal of old Sani cubes & Naphthalene ball from Urinals & washbasins. Checking & putting 2 Nos. Naphthalene balls & 1 No Sani cubes in each urinal & washbasin.
4. Every Saturday sweeping & mopping of floor with disinfectant (As per dilution prescribed on material packing), cobweb removal, furniture cleaning, cleaning of window glass panels & door panels from inside & outside of all rooms.
5. Washing of all dustbins from the corridor/ Offices with disinfectant and cleaning material.
6. Removal of cobwebs from all wings at all heights in the corridor, staircase, verandas, foyer, lounge, offices, Class rooms, open spaces etc.
7. All flooring has to be scrubbed, washed & cleaned by floor scrubbing machines, wet & dry vacuum cleaner, & liquid floor cleaner as per dilution factors given on branded items.
8. Cleaning of storm water drains by flashing with water and removing the waste material from it & disposing it as per directions of the Competent Authority of IIT Goa.
9. Removal of cobweb from all wings at all heights from outside the Hostel building.
10. Cleaning & wiping of tube lights, fans & exhaust fans.
11. Cleaning of electrical fittings, electrical panel from outside & the area behind the electrical panel.
12. Cleaning of plinth protection from building surrounding inside the compound and removal of wild growth from plinth protection.
13. Cleaning of all glass panels with glass cleaning agent from inside & outside.
14. Cleaning of all open areas in the Campus or any other work specifically instructed by the Registrar or any other Competent Authority of IIT Goa.

## **HOUSEKEEPING**

### **SWEEPER – All duties as per their contract and the following listed below:**

1. Shifting of furniture if any, as per directions of the Competent Authority of IIT Goa.
2. Sweepers should not leave allocated premises and should bring food etc. with them
3. Sweeper should not be doing any private work like washing clothes etc. during duty hours.

Each sweeper should be provided with his own bucket, broom, plastic pan, swabs, cob web removing broom, phenyl, bleaching powder, harpic and a register to take signatures.

### **SUPERVISORS – All duties as per their contract and including the following listed below:**

- 1 Taking round after every one hour of the entire Campus & hostels to check whether cleaning is happening as per schedule.
- 2 Ensure that the sweepers do not move out of the allocated premises during duty hours.
- 3 Ensure that daily and weekly cleaning schedule is maintained.
- 4 Report to the contractor for supplies, duties and all duty related matters.
- 5 The supervisor will have nothing to do with the hostel matters other than maintaining cleanliness and hygiene in hostels.
- 6 They should inspect hostel rooms and bathrooms on a daily basis. At least one third (1/3) of the rooms should be inspected daily to make sure that cleaning has actually happened as per requirements. In case of any problem ensure re-cleaning immediately.
- 7 Supervisors cannot leave Institute premises for lunch etc., and are advised to bring food, etc. with them.

**SECTION-VI**  
**DETAILS OF PENALTIES**

<b>Sl. No.</b>	<b>Default</b>	<b>Penalty</b>
1	Failure to maintain sanitation and cleanliness and failure to dispose waste/littering in or around the toilet blocks	Rs 500 per day for each toilet blocks
2	Choked sewer connections resulting into water logging stagnation	Rs.1000 for 1 <sup>st</sup> day and Rs.1500 for subsequent days.
3	Employees not wearing uniform	Rs 50 per day per person
4	Employees absent from duty as per Section II (Clause 19)	Rs 500 per day per staff
5	Shortage in deployment of Male members as per clause 19	Rs 500 per day per staff
6	Consumable not available as required for cleaning / maintaining such as soaps, Brooms, soft brush, chock, removers, disinfectants, Naphthalene balls etc.	Rs 100 per day per Toilet
7	Failure to supply branded sanitary consumables as listed in Section II (Clause 18)	Twice the MRP rate of the product
8	Failure to keep the site clean	Apart from the penalty prescribed, the Registrar/authorised official shall have the right to get this work done at the cost of the agency either departmentally or through any other agency. The expenses so incurred would be intimated to the agency by Registrar and the requisite amount would be deducted from the monthly bills of the agency for the Services rendered by it.
9	Failure to provide the required quantity of resources in proper serviceable condition as agreed in Section II (Clause 17) with operational staff	Rs.1000 per resource that is short in requirement as per Section-V Scope of Work

**SIGNATURE OF TENDERER**  
**NAME AND ADDRESS OF TENDERER**  
**RUBBER STAMP OF PROP. OR FIRM OR COMPANY**

**SECTION-VII**  
**FORMS**

**1. FORM OF TENDER**

**To**  
**The Registrar**  
Indian Institute of Technology Goa  
At GCE Campus, Farmagudi, Ponda, Goa - 403401

Sir,

- 1      Having perused the Scope of tender for Providing House Keeping Services at IIT Goa and we, the undersigned submit our offer to IIT Goa and hereby specifically undertake to do the following should our tender-bid be accepted.
  
- 2      We hereby undertake to furnish an Initial security deposit in the manner set-forth in the “Instruction to Tenderers” and to commence the work at site within 7 days from the date of issue of the work order.
  
- 3      We undertake to enter into and execute an agreement with IIT Goa in the prescribed format in accordance with the conditions of Contract within 15 days from the date of issue of the work order.
  
- 4      Unless and until a formal agreement is prepared and executed, our tender-bid together with IIT Goa’s written acceptance thereof, shall constitute a binding Contract between us.
  
- 5      We shall and hereby undertake to abide by the terms and conditions of this tender for a period of 75 days from the day of opening of the Tender-Bids. We shall if so required, extend the validity of the offer for such period as may be mutually agreed upon.
  
- 6      We further agree that in the event of our withdrawing our tender-bid prior to the receipt of the final decision from IIT Goa or in the event of our failing to furnish the Performance Security, in such form as prescribed in this Tender or in the event of our tender-bid being accepted and we fail to execute an agreement in the prescribed format within 15 days from the date of issue of work order to commence work, then the EMD submitted along with our tender-bid shall stand forfeited without requiring the performance of any further act whatsoever by IIT Goa.

7. We are aware and acknowledge that IIT Goa is not bound to accept the lowest or any tender that IIT Goa may have received.
8. Should our tender-bid be accepted, we find ourselves to be wholly and solely responsible for the due performance of the Contract.
9. Should our tender-bid be accepted, we undertake to perform the work of tender for Providing House Keeping services at IIT Goa at the price quoted in the Tender-bid during the stipulated Contractual period of one year from the date of the execution of the Contract and shall strictly abide by the conditions of the Tender.

Dated at PONDA this .....day of 2019.

Signature in the capacity of duly authorized to sign the tender-bid for and on behalf of  
.....

**(IN BLOCK CAPITALS)**

**WITNESS**

**(1)**

**(2)**

*Address*

**2. FORM OF POWER OF ATTORNEY**

Dated: .....

**POWER OF ATTORNEY**

**To whom so ever it may concern**

Mr. /Ms. .... (Name of the person along with father/husband's name, residing at..... (address), acting as ..... (Designation and name of the Firm/Company), and whose specimen signature is attested below, is hereby authorized on behalf of ..... (Name of the Firm/Company) to provide information and respond to enquiries etc. for Providing House Keeping services at IIT Goa. The said Mr./Ms. ....is hereby further authorized to sign and submit relevant documents on behalf of the Firm/Company in respect of the above.

(Attested signature of Mr. /Ms. ....)

For..... (Name of the Firm/Company)

Attested by Notary Public

**Section-VIII**  
**TECHNICAL BID**

*(First sheet shall be on the letter head and All pages have to be authenticated at the bottom)*

1. Whether the bidder has obtained Labour license issued by CLC/RLC for engagement of minimum 40 nos. of labours per day
- Yes  
/No.

a. Mode of proof enclosed:

b. Available at which page number of Bid Document:

2. E.P.F & ESIC registration with copies of Payment Challans for the last 12 months.
- Yes  
/No.

a. Mode of proof enclosed:

b. Available at which page number of Bid Document:

3. Details of “Providing Similar Services” carried out during the last three financial years:

- (a) **At least three similar services** for the value of 40 % of the estimated cost each: -

Sl. No.	Name, Address & Contact No. of the Client for whom the work was carried out	Value of the work	Mode of proof enclosed	Available at which page no. Of the bid document
1.				
2.				
3.				

- (b) **At least two similar services** for the value of 60 % of the estimated cost each: -

Sl. No.	Name, Address & Contact No. of the Client for whom the work was carried out	value of the work	Mode of proof enclosed	Available at which page no. Of the bid document
1				
2				
3				



- (c) **At least one similar services** for the value of 80 % of the estimated cost each: -

Sl. No.	Name, Address & Contact No. of the Client for whom the work was carried out	value of the work	Mode of proof enclosed	Available at which page no. Of the bid document
1.				
2.				
3.				

4. Average annual turnover for the last 03 years i.e. 2016-17, 2017-18 and 2018-19.

Financial Year	Turnover in Rupees (Rs. In Lakhs)	Page number of document
2016-17		
2017-18		
2018-19		

5. Whether the Bidder have a valid Income Tax Registration Number / PAN, GST Registration and other statutory requirements as per Rules in force –

YES / NO

- a. Mode of proof enclosed:  
b. Available at which page number of Bid Document:

6. Whether the Bidder has been attached EMD for an amount of Rs 1,78,720/- from Nationalized or scheduled bank.

YES/ NO

- a. Mode of proof enclosed:  
b. Available at which page number of Bid Document:

7. Whether the Bidder has been debarred or black listed by any Government Department / agency in the past 05 (five) years on account of fraudulent or corrupt practices or inefficient/ineffective performance?

Yes / No

8. Whether the bidder inspected the site. If so, date and time of inspection of site: Yes / No

### **Declaration**

I/We certify that all the particulars furnished above are true and correct and based on documentary evidence, and that I/we understand that if any of the above particulars is found to be false or misleading, our bid is liable to be summarily rejected at any stage and my/our company is liable to be blacklisted/debarred by IIT Goa for at least 3 years.

**Date:**

**Signature with Seal of Authorized Signatory:**

**Place:**



**INDIAN INSTITUTE OF TECHNOLOGY GOA**  
At GEC Campus, Farmagudi, Ponda - 403401

**TENDER FOR**  
**“PROVIDING HOUSE KEEPING SERVICES AT IIT GOA”**

**NIT: C& EMD/HOUSE KEEPING/ IITGOA/2019/007 Dtd.06.09.2019**

**VOLUME – II**

**PRICE BID**

**Last Date for Submission : 15:00 Hrs on 20.09.2019**

**TENDER FOR HOUSE KEEPING SERVICES AT**  
**IIT GOA FOR THE YEAR 2019-20**

Sl. No.	Description of Work	Rate Quoted per month (Rs. Both in words & figures)	Total Months	Total Amount quoted (Rs. Both in words & figures)
1.	<p><b><u>Manpower Cost</u></b></p> <p>Daily sweeping of entrance, front roads, surroundings of building, including daily sweeping and mopping of offices, corridors, common area &amp; staircases, railings, notice boards, cleaning and mopping of hostel rooms, toilets, wash basins, cleaning of tables, chairs and weekly floor washing, scrubbing work of corridors &amp; staircase veranda, wiping of tube light, fans, exhaust fans, electrical fittings, removing and cleaning of windows, cob –webs, including cleaning and removal of choke-up in the drainage lines etc.,</p>		<b>12 Months</b>	
	HK Supervisor (1 No.)			
	HK Attendants (39 Nos.)			
2.	<p><b><u>Material Cost</u></b></p> <p>Cost of required materials, machines, tools, equipments and supply of sanitary consumables etc. and all other work items required for the cleaning (As per Table-I )</p>		<b>12 Months</b>	
	<b>Total</b>			

(i) The rate quoted should be inclusive of all taxes except GST.

**TABLE- I**

<b>Sl. No.</b>	<b>Materials Required per Month</b>	<b>Unit</b>	<b>Minimum required qty</b>	<b>Rate quoted per month</b>
1	Scented Phenol Concentrated / Germ free	Ltrs	80	
2	Soap Oil / All clean	Ltrs	40	
3	Harpic Liquid Toilet cleaner	Ltrs	40	
4	Coconut brooms	Nos.	20	
5	Grass Brooms	Nos.	20	
6	PVC Wiper	Nos.	12	
7	Bleaching Powder ISI	Kgs	4	
8	Mop with stick	Nos.	12	
9	Toilet brush (EWC)	Nos.	10	
10	Acid - floor cleaning	Ltrs	10	
11	Vim bar (100g)	Nos.	20	
12	Urinal cubes (1 pkt 10 Nos)	Pkts	20	
13	Naphthalene balls white (Big)	Kgs	4	
14	Colin Mirror Cleaner (500 ml)	Ltrs	10	
15	Air Freshener (Flora, Odonil)	Nos.	40	
16	Room freshener	Nos.	6	
17	Lysol (500 ml)	Bottles	12	
18	Dettol	Ltrs	4	
19	Scotch Brite	Nos.	20	
20	Plastic garbage bag (200 ltr) (30' * 50')	Nos.	100	
21	Plastic garbage bag (100 ltr) (30' * 40')	Nos.	100	
22	Soap – Hammam/ Medimix (Small)	Nos.	20	
23	Hand wash	Nos.	12	
24	Waste cloths (Standard Size)	Nos.	40	
25	Mosquito Repellent spray ( Hit/Mortein) 250 ml	Nos.	4	
26	Drainex cleaner ( Kivi)	Pkts	20	
27	Grass Oil (500 ml)	Bottles	2	
	TOTAL			

**Note:**

1. The rate includes wages, EPF, ESI, Bonus, Cost of materials, tools and machineries, Administrative charges, workmen compensation policies, insurance if any, communication facilities, safety equipments etc, all taxes, duties and levies etc. **(excluding GST)** applicable in complete. It shall be the responsibility of the firm to quote the price after taking into consideration all statutory payments. No ambiguity should be there in the quoted price and the rate must be as per the format given above.
2. The wages (per month) payable by the contractor to his personnel should be as per Government of India **minimum wages, as per Area 'B'**.
3. The tenderer shall submit the proof of remittance for his employees towards the payment of statutory norms as applicable to IIT Goa. If the tenderer fails to submit the proof of remittance the payment towards the service will be stopped, until the contractor submits required documents.
4. Responsibilities of Sweepers, Attendant and Supervisors are mentioned separately in the tender in **Section-V of Volume-I.**
5. For Non-performance of any above items proportionate amount will be deducted from the payment due to the contractor as per **Section-VI of Volume-I.**
6. The Rate / Price quoted is inclusive of all taxes **(Except GST)**, duties and charges and shall be firm till the completion of the Contract including the period of extension, if any.

**Signature of the contractor with seal**